



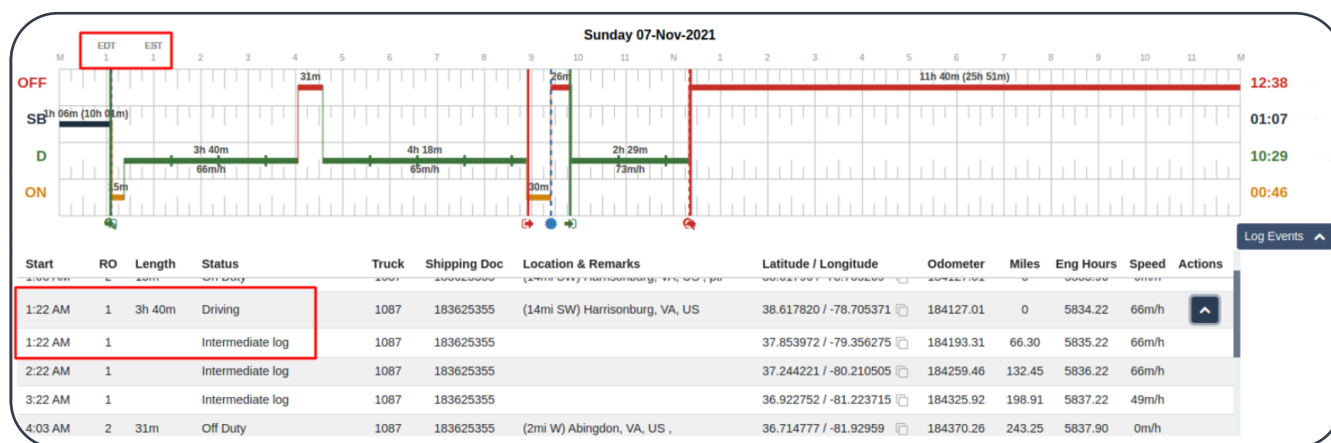
TRACK**ENSURE**

Winter Time Switch Memo

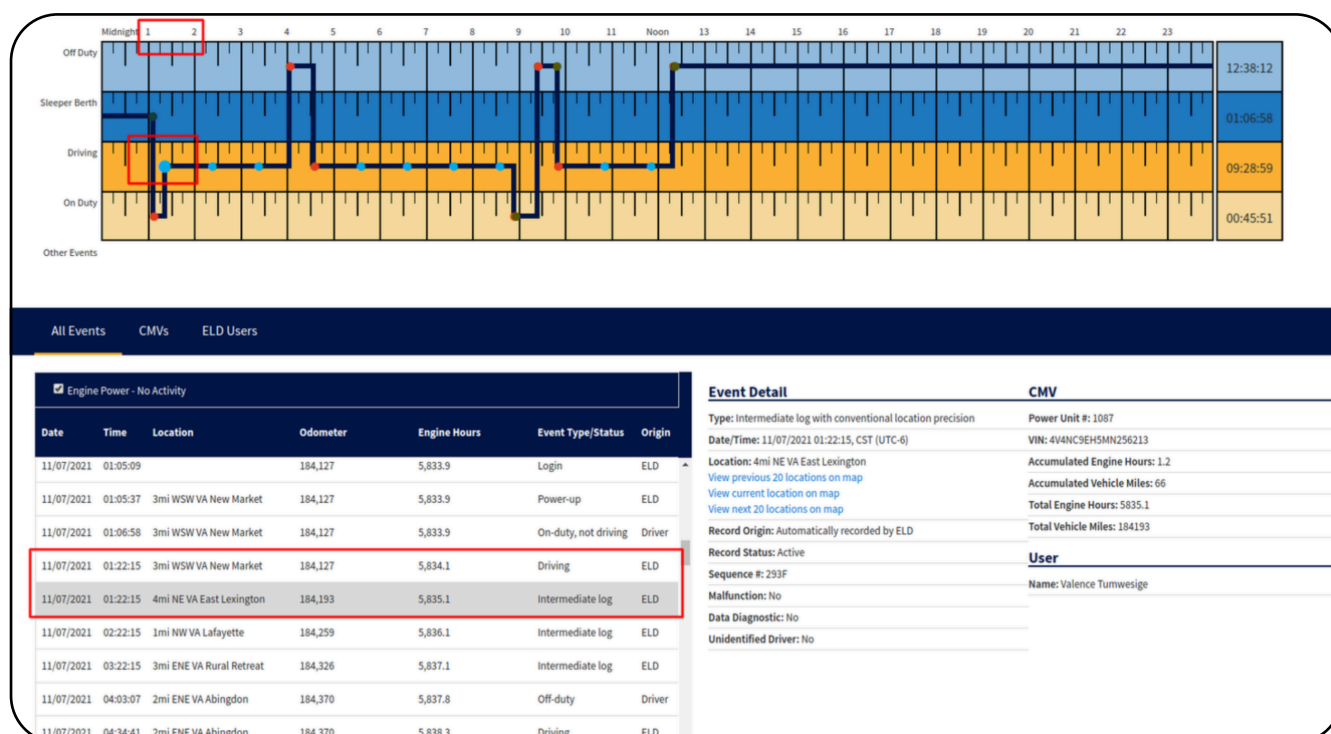
To all our valued customers, please note that on the 7th of November, 2021 the country switched to winter time and because of this during routine stops you may face questions from DOT officers. On the 7th of November, whether you were taking a break or driving, waiting for your cycle reset, due to the way eRODS system operates, one of your hours may be missing from the screens of the officers that are looking at your HOS report in eRODS...

If you are stopped, to avoid getting a ticket you should bring officer's attention to the fact that eRODS does not take into account the DST switch. We are going into some details about this in the letter below.

1. eRODS cannot display the DST switch because it is not aware of the timezone of each event that is submitted to it. Here is an example of one potential problem, below is a TrackEnsure screen displaying HOS.

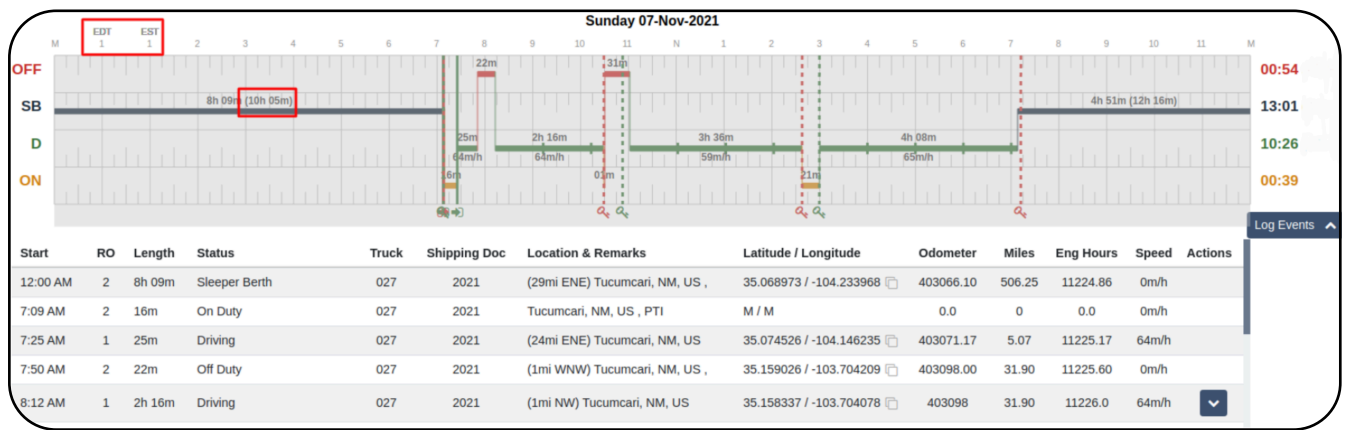


This is how eRODS displays the same data:

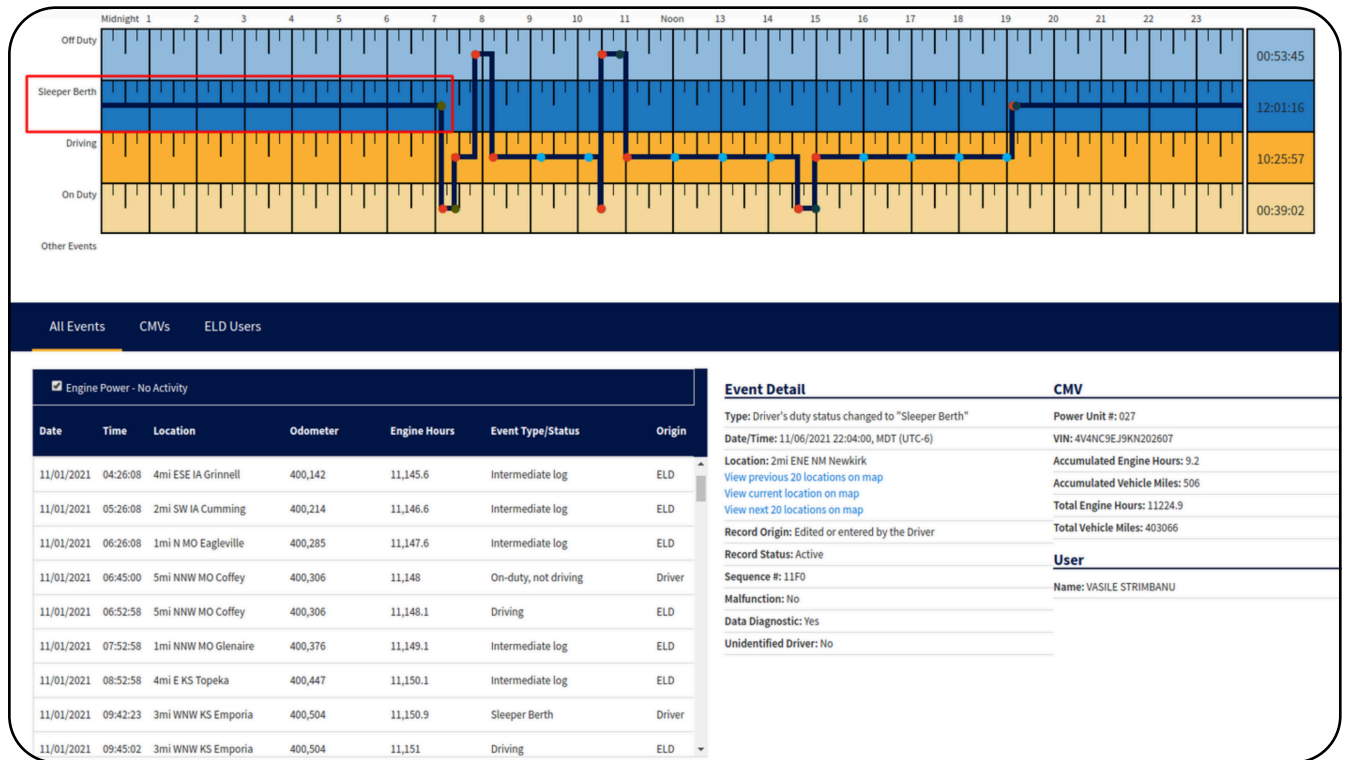


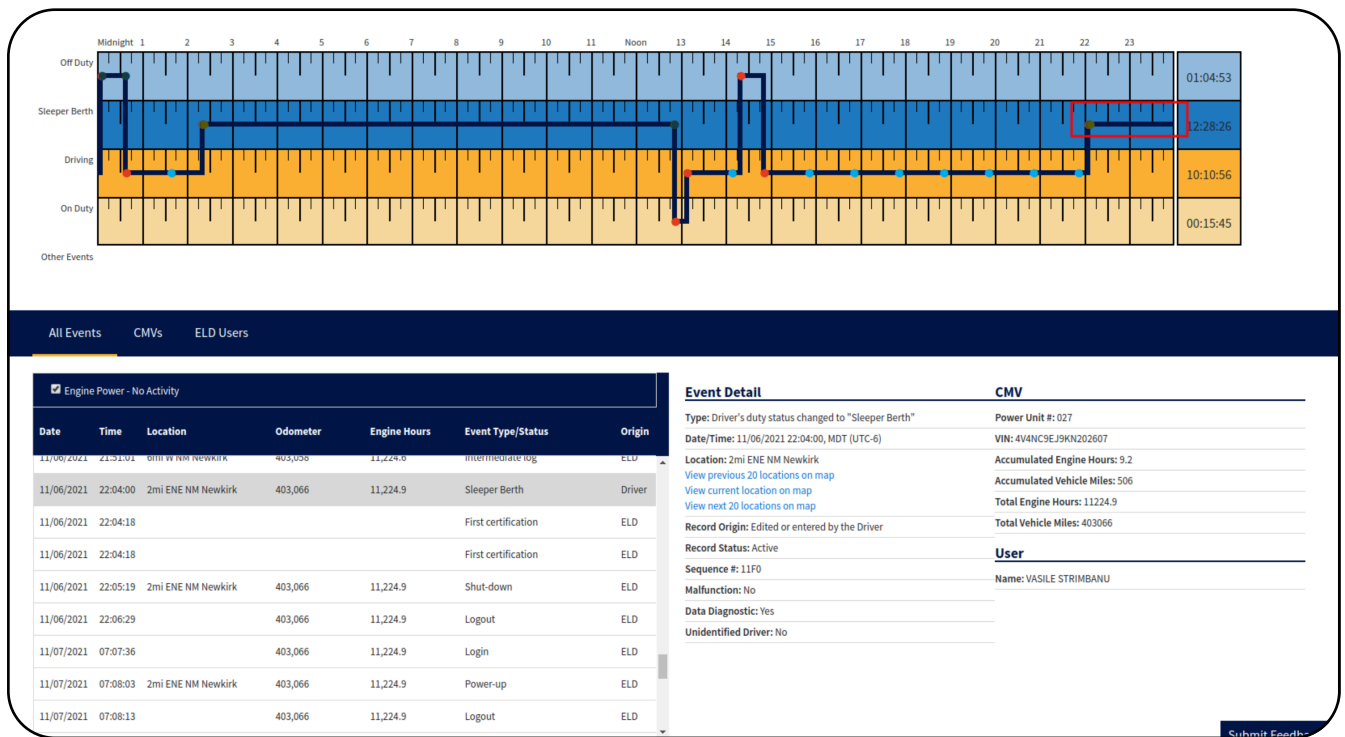
The driving event that is registered by TrackEnsure ELD is not fully displayed on eRODS, 1 hour of driving time is missing, that is because the first intermediate event is shifted back to the same time as the first driving event because of the DST switch.

2. eRODS is not showing full 10 hours of Sleeper Berth, 1 hour of sleep is missing due to the same fact, that the time is shifted during the DST switch. Below is a TrackEnsure screen that shows full 10 hours of sleep:



In eRODS 1 hour of sleep is missing due to switching to winter time:





It is important to draw officer's attention to this information to avoid getting an avoidable ticket.

Thank you, TrackEnsure Team